

# Quality is Number One

*General Cable is always committed to exceeding our customers' expectations for quality and performance. We strive to ensure quality through extensive in-house and third-party testing with strict adherence to specifications and industry standards, as demonstrated by the following certifications and compliances.*



### IRIS Certification

General Cable is committed to meeting the global approvals and standards of the transit industry and is the only transit cable supplier in North America to be both ISO 9001:2015 and IRIS\* Certified. This certification is now tied directly to ISO 9001:2015 under TS 22163, making it a dual rating. UNIFE, the Association of the European Rail Industry, was created in 1991 in anticipation of the creation of the European Union. In 2005, UNIFE established IRIS (International Railway Industry Standard) with the goal of securing higher quality in the railway industry. This recognized industry certification enables railway component suppliers to meet globally recognized levels of quality for their railway components. General Cable's IRIS Certification ensures improved product quality and efficient procedures throughout the whole supply chain.



### ISO 9001/2015 Compliance

ISO 9001 is the world's most established quality framework to demonstrate the ability to consistently provide product that meets applicable requirements and enhances customer satisfaction through processes that ensure quality. General Cable is the only wire and cable company in North America to be both ISO 9001:2015 and IRIS Certified.

### UL and CSA Approved Laboratories

General Cable's North American (Willimantic, Connecticut U.S.A.) facility has a laboratory quality system based on ISO/IEC 17025:2005, encompassing proper test equipment, test environment, personnel qualifications, test standards and procedures, and data recording and reporting procedures. Accordingly, the Willimantic lab is approved by Underwriters Laboratories (UL) as a testing facility. In fact, the facility is audited and approved by UL for their Client Test Data Program (CTDP), demonstrating a level of performance that does not require UL to witness on-site testing. UL assesses the lab's quality systems and testing methods on an annual basis.

The Willimantic lab is also approved by CSA International (CSA). The CSA Category Program Certification (CPC) is based on ISO/IEC 17025:2005, which provides more repeatable and reliable test results to bring innovative products to market quicker. The General Cable Willimantic, Connecticut facility is certified by CSA to conduct our own testing in a product category. CSA certification requires General Cable to have thorough knowledge of the applicable product standards, access to suitable test facilities and a demonstrated ability to design, manufacture and test products that consistently comply with the standards.



\* IRIS Certifications are for Product Category 12, Cabling and Cabinets (design, development and production of electric special cables [power and instrumentation] for the railway industry).

Quality is not something that is achieved and then forgotten but something that we work to improve every day by continuously focusing on design, technology and control. Improved product designs and investment in people and equipment are all part of our quality commitment to you.

**General Cable  
North America**