

Product Guide

SONOS



Sonos App

for Mac/PC

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The Sonos app

Download the free Sonos app to any compatible device:

- **Sonos app (iOS)**—iPhone, iPad and iPod touch running iOS 9.0 or later
- **Sonos app (Android)**—Android 4.3 and higher
- **Sonos app (PC)**—Windows® 7 and higher
- **Sonos app (Mac)**—Macintosh® OS X 10.10 or later

Get the app for your computer at www.sonos.com/support/downloads.

For the latest system requirements and compatible audio formats, go to <http://faq.sonos.com/specs>.

Note: Sonos is designed to work with most firewall software. During setup, you'll be prompted to allow access to Sonos—be sure to allow it or Sonos won't operate correctly. You might also need to change your firewall software settings to make sure Windows file sharing isn't blocked. For more information, please go to our Website at <http://faq.sonos.com/firewall>.

Your home network

To use the Sonos app, your device must be on the same network as Sonos. If you need help, please go to <http://faq.sonos.com/notfound>.

Requirements

To access music services, Internet radio, and music stored on your computer or Network-Attached Storage (NAS) device, make sure your network meets these requirements.

Note: Make sure your network has a high-speed Internet connection because Sonos is designed to provide you with free, online software updates. Your Sonos system must be registered to receive these updates so **be sure to register** during the setup process. We do not share your e-mail address with other companies.

- High-speed DSL/cable modem, or fiber-to-the-home broadband connection for proper playback of music services. (If your Internet service provider only offers satellite Internet access, you may experience playback issues due to fluctuating download rates.)
- If your modem isn't a modem/router combination and you want to take advantage of Sonos' automatic online updates or use a streaming music service, you'll need to install a wireless router before setting up Sonos.

Note: Sonos communicates over a 2.4GHz home network supporting 802.11 b/g/n wireless technology. 802.11n only network configurations are not supported—you can either change the router settings to 802.11 b/g/n or connect a Sonos product to your router.

- Connect a Sonos BOOST or speaker to your router if:
 - You have a larger home where the Wi-Fi performance isn't reliable and you want to strengthen the wireless performance of your Sonos system.

- Your Wi-Fi network is already in high demand with streaming video and web surfing and you want to create a separate wireless network exclusively for your Sonos speakers.
- Your network is 5GHz only (not switchable to 2.4GHz).
- You have configured your router to support only 802.11n and can't change the settings to support 802.11 b/g/n.
- For best results, you should connect the computer or NAS drive that contains your personal music library collection to your network router using an Ethernet cable.

Switch to wireless setup

If you have a Sonos speaker wired to your router and you'd like to use it in another room, follow the steps below to switch to wireless setup. If you have a BRIDGE or BOOST connected to your router, we recommend leaving it connected.

If you have a Sonos speaker wired to your router and you'd like to switch to wireless setup so you can move the speaker to another room, follow the steps below.

DON'T DISCONNECT the Sonos product that's connected to your router until you complete the steps below.

1. Choose **Settings** -> **Advanced** from the **Manage** menu (PC), or choose **Preferences** -> **Advanced** from the **Sonos** menu (Mac).
2. On the **General** tab, select **Wireless Setup**.
Sonos detects your wireless network.
3. Enter your wireless network password.
4. Once the password has been accepted, you can disconnect the Sonos speaker from the router and move it to a new location.

Got a new router?

If you purchase a new router or change your ISP (Internet service provider), you'll need to restart all your Sonos products after the router is installed.

Note: If you usually keep a Sonos product connected to your router and the ISP technician connects it to the new router for you, you only need to restart your other Sonos speakers.

1. After the router is set up, disconnect the power cord from your Sonos products for at least 5 seconds.
2. Reconnect them one at a time in any order, unless you keep a Sonos product connected to your router. If you do, start with that one.

The status indicator light will change to solid white on each product when the restart is complete.

If your Sonos setup is completely wireless (you don't keep a Sonos product connected to your router), you will also need to change your network password. Follow the steps below—**Change your network password**.

Change your network password

If you change your wireless network password and you don't have a Sonos product connected to your router, you'll need to change the password in Sonos.

1. Connect one of your Sonos speakers to your router with an Ethernet cable.
2. Choose an option:

- On a mobile device, go to **More** -> **Settings** -> **Advanced Settings** -> **Wireless Setup**.
 - On a PC, go to **Settings** -> **Advanced** from the **Manage** menu. On the **General** tab, select **Wireless Setup**.
 - On a Mac, go to **Preferences** -> **Advanced** from the **Sonos** menu. On the **General** tab, select **Wireless Setup**.
3. Enter the new wireless network password when you're prompted.
 4. Once the password is accepted, you can unplug the speaker from your router and move it back to its original location.

Tour the app

Playback controls



Play / Pause

Toggles between playing and pausing. Sonos speakers are designed to be always on; they use minimal power when there's no audio playing.



Next / Fast Forward

Jumps to the next song. Click and hold to fast forward through the current song.



Previous / Rewind

Jumps to the beginning of the *current* song; click twice to play the previous song. Click and hold to rewind the current song.



Fast Forward 30 seconds

Jumps forward 30 seconds (available only with certain services).



Rewind 30 seconds

Jumps backward 30 seconds (available only with certain services).

Queue controls



Repeat

Repeats songs in the queue.
The indicator is blue when the control is activated.



Shuffle

Changes the order of the songs in the queue.
Turn it off to return the songs to their original playback order. If you turn it on again you get a different mix.
The indicator is blue when the control is activated.



Crossfade

Fades out the current song while fading in the next song to create a smooth transition between songs.

Volume control



- Click and drag right to increase the volume, left to decrease the volume. When rooms are grouped, you can adjust the volume for the whole group or a single room.
- Click Mute to temporarily silence the music in a room or group.

Navigation

The Now Playing pane displays information about the audio that is currently playing.



MUSIC

Click **MUSIC** to browse or choose music.



Back

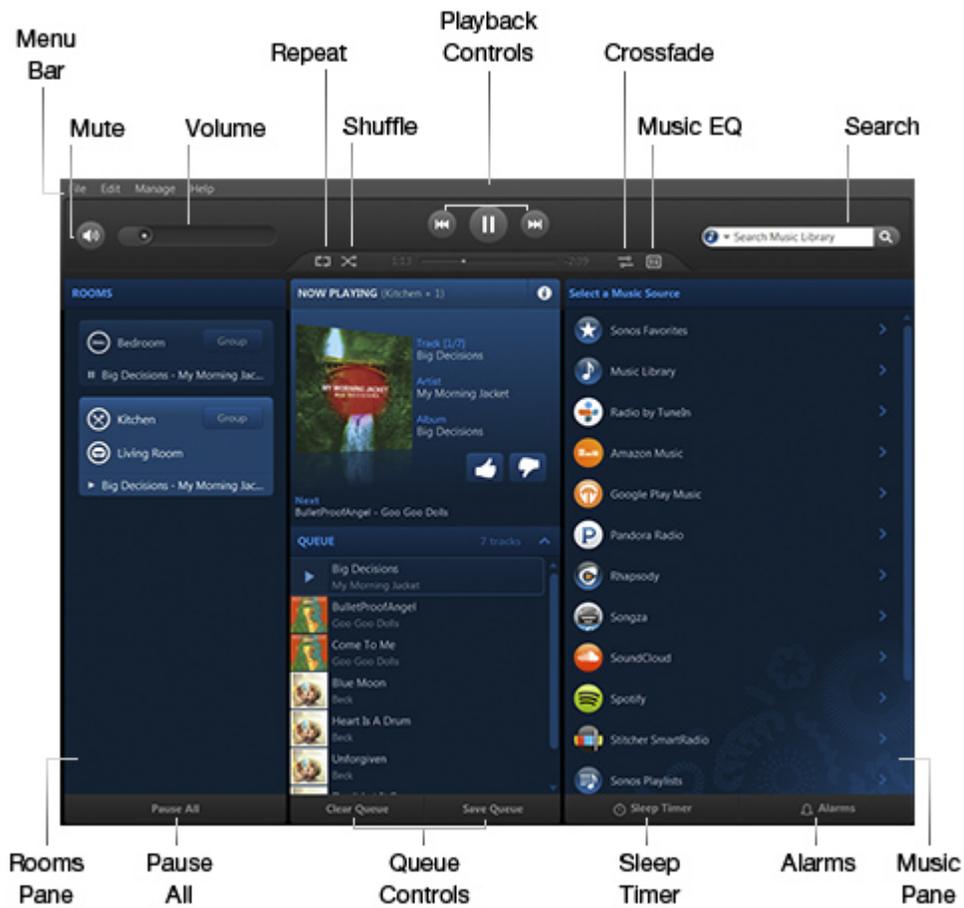
Click  to get back to the previous screen.



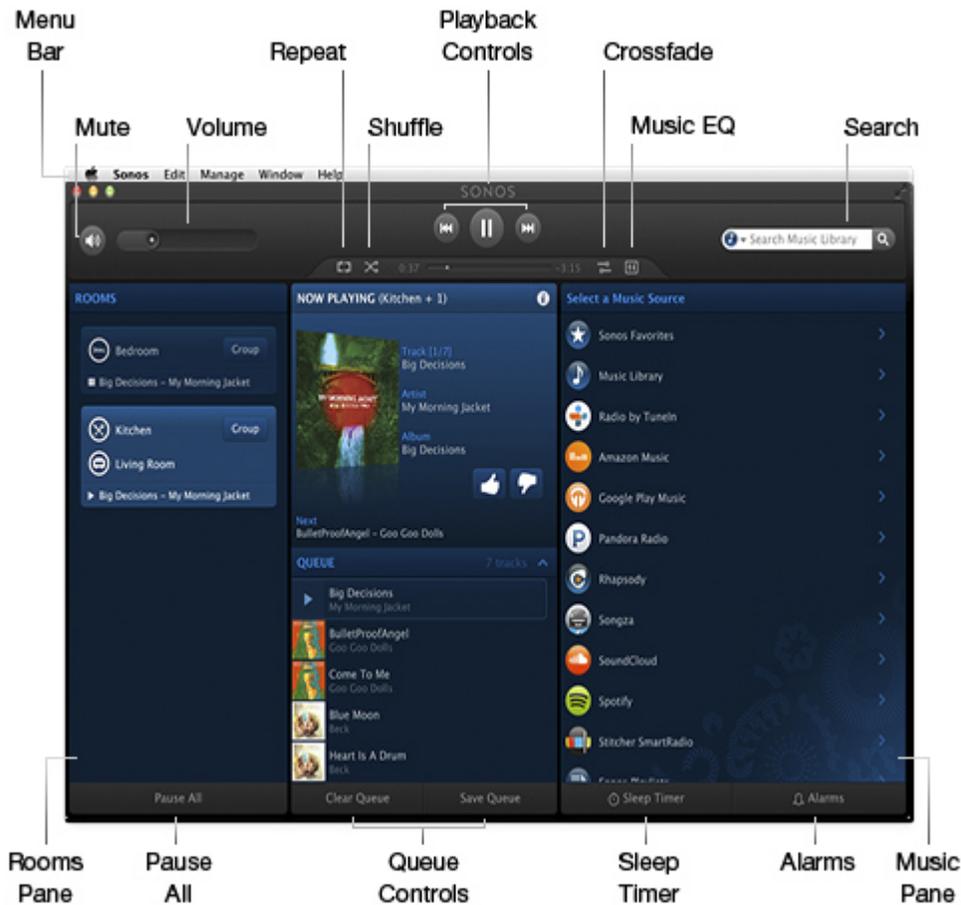
Info & Options

Click  to display more options, like adding a song to your Sonos Favorites or viewing artist/album information.

Sonos Main menu (PC)



Sonos Main menu (Mac)



Software updates

Sonos keeps getting better by providing free software updates. Your Sonos system needs to be registered to receive updates.

Set software update preferences

You can have Sonos send you an alert when a software update is available.

1. Choose **Settings** -> **Advanced** from the **Manage** menu (PC), or choose **Preferences** -> **Advanced** from the **Sonos** menu (Mac).
2. On the **General** tab, select the **Automatically check for updates** box if you want Sonos to check for software updates.

Download software updates

Click  **Update Now** to get started.

You can also check for software updates by selecting **Check for Software Updates** from the **Manage** menu (PC) or **Sonos** menu (Mac).

- Your Sonos products will all be updated as they must carry the same software version number. This process may take several minutes, depending on your network connection.

Caution: Do NOT unplug any of your Sonos product(s) during the update. Contact Sonos Customer Support if an error occurs.

- Every mobile device that has the Sonos app installed must also be updated.
- You may need to update when you purchase a new Sonos product, or if you plug in a Sonos product that wasn't in use the last time you updated. If one speaker's software version is out of sync, a message will display in the **ROOMS** pane. Click the outdated speaker to begin the software update process.

For additional information, go to <http://faq.sonos.com/updateissue>.

Join another Sonos system

The Sonos app gives you quick and easy access to all the Sonos systems you use regularly, like work and home. When you add another Sonos, it will automatically reconnect when you move from one place to another. The music services for the current Sonos system appear in the Menu. For example, if you add Spotify to your Sonos system at work, but not to your Sonos system at home, the Spotify service won't appear in the Menu when you're at home.

Double-click the **Sonos**  icon and choose **Let's Connect**.

Note: You can remove a Sonos system by selecting **Settings** -> **Advanced** -> **Forget Current Sonos System** from the **Manage** menu (PC), or by choosing **Preferences** -> **Advanced** -> **Forget Current Sonos System** from the **Sonos** menu (Mac).

System registration

During registration you'll create a Sonos account that you can use to manage and expand your Sonos system—both in the app and on www.sonos.com. At no time is any of your information provided to other companies.

Get to your account anytime by selecting **My Sonos Account** on the **Help** menu.

If you haven't already registered, go to **Sonos System Registration** on the **Help** menu.

Parental controls

You can restrict access to explicit music.

- On a PC, go to **Manage** -> **Settings** -> **Parental Controls**.
- On a Mac, go to **Sonos** -> **Preferences** -> **Parental Controls**.

Sign into your Sonos account to set filter options.

Language preference

If you're using a PC, choose **Change Language** from the **Manage** menu. Pick a new language, and click **Restart Controller**.

If you're using a Mac, Sonos will try to use the language you selected in the OS X[®] operating system (**System Preferences**).

Manage rooms

Group rooms

Different song in each room? Same song in every room? Your choice.

Click **Group** next to the room that's playing the music you like. Choose a few rooms or **Select All** to send the music to every room. To remove a room, just clear the box.

If you have a PLAYBAR, you can send the TV sound to other rooms too.

Tune your room with Trueplay™

Every room is different. With Trueplay tuning, you can put your Sonos speakers wherever you want. Trueplay analyzes room size, layout, décor, speaker placement, and any other acoustic factors that can impact sound quality. Then it literally adjusts how each woofer and tweeter produces sound in that room (works on mobile devices running iOS 8 or later).

Go to **More** -> **Settings** -> **Room Settings**. Pick a room and tap **Trueplay Tuning** to get started.

Note: Trueplay tuning isn't available if VoiceOver is enabled on your iOS device. If you want to tune your speakers, first turn VoiceOver off in your device settings.

Equalization settings

Sonos products ship with the equalization settings preset.

Choose a room and click  if you want to make some small adjustments to the sound settings (bass, treble, balance, or loudness).

Note: The *loudness* setting is designed to compensate for normal changes in the ear's sensitivity at low volumes—you can turn this setting on to boost certain frequencies, including bass, at low volume.

Rename a speaker

You may want to change the name of your speaker if you move it to a new room.

1. Select **Manage** -> **Settings** (PC), or select **Sonos** -> **Preferences** (Mac).
2. Choose a room from the **Room Settings for** drop-down list.
3. On the **Basic** tab, select a new name from the **Room Name** drop-down list or type a custom name in the **Room Name** box.

Turn off the white light

There's a white light near the volume controls on each speaker to indicate that it is on and working fine. If the light is distracting, you can turn it off. If it ever flashes orange, go to <http://faq.sonos.com/led> for additional information.

1. Choose **Manage** -> **Settings** (PC) or choose **Sonos** -> **Preferences** (Mac).
2. Select a room from the **Room Settings for** drop-down list.
3. On the **Basic** tab, uncheck the **White Status Light On** box.

Disable speaker touch controls

You can disable the buttons on your speaker so they won't respond to touch. You may want to do this so your child can't accidentally start and stop playback or change the volume.

1. Choose an option:
 - On a mobile device, go to **Settings** -> **Room Settings**.
 - On a PC, go to **Manage** -> **Settings**.
 - On a Mac, go to **Sonos** -> **Preferences**.
2. Choose a room (on a Mac or PC, select the room from the **Room Settings for** drop-down list).
3. Turn off **Speaker Touch Controls**.

Available music sources

Radio by TuneIn

Sonos has over 100,000 free radio stations, shows, and podcasts from around the world. Choose **Radio by TuneIn** to start exploring.

- Sonos currently supports MP3, HLS/AAC, and WMA streaming audio formats.
- If you can't find your favorite radio station or show, go to <http://faq.sonos.com/radio> for additional information.

Set your location

Setting a location gives you easy access to local radio stations in that city.

1. From the **MUSIC** pane, select **Radio by TuneIn**.
2. Select **Local Radio** and click **Change Location**.
3. Enter a zip code or pick a city.

Add a radio station

Use the Sonos app on your computer to add a radio station to your Favorites that doesn't appear in the radio guide. You need to know the streaming URL, and the station has to use the streaming MP3, HLS/AAC, or WMA broadcast format.

1. From the **Manage** menu, select **Add Radio Station**.
2. Type the streaming URL for the radio station you want to add (for example: <http://shoutcast.com/sbin/shoutcast-playlists.pls?rn=8107&file=filename.pls>).
3. Enter the radio station's name in the **Station Name** field.
The new station appears in your **My Radio Stations** list.

Edit a radio station

Note: You can only edit stations that were manually added.

1. From the **MUSIC** pane, select **Radio by TuneIn** and choose **My Radio Stations**.
2. Click ▼ next to the station you want to edit, and choose **Edit Radio Station**.
3. Change the streaming URL or the station name.

Add a station or show to My Radio

When you add a radio station to **My Radio Stations** (or a show to **My Radio Shows**), it's duplicated, not moved, from the original radio list.

1. From the **MUSIC** pane, select **Radio by TuneIn**.
2. Find the station or show you want to add.
3. Click ▼ next to the radio station or show, and choose **Info & Options**.

4. Click **Add to My Radio Stations** or **Add to My Radio Shows**.

You can also add a station or show while listening to it by clicking , and **Add to My Radio Stations** or **Add to My Radio Shows**.

Remove a station or show from My Radio

1. From the **MUSIC** pane, select **Radio by TuneIn**.
2. Click **My Radio Stations** or **My Radio Shows**.
3. Click ▼ next to the station or show you want to remove.
4. Select **Info & Options**, then **Remove from My Radio Stations** or **Remove from My Radio Shows**.

Music services

A music service sells audio on a per-song, per audiobook, or subscription basis. Sonos is compatible with several music services, like Pandora, Spotify and Apple Music. Add your own or discover something new. See the latest list at www.sonos.com/music.

- Some music services may not be available in your country. Please check the music service's website for more information.
- To activate the free music service trials that are included with Sonos, your Sonos system must be registered.

Add a music service

If you're currently subscribed to a music service, just add your music service login and password information to Sonos and you'll have instant access to the music service from your Sonos system.

If you haven't subscribed yet, first go to the music service's website to sign up, and then follow the steps below to add your account information to Sonos.

1. From the **Manage** menu, select **Service Settings**.
2. Click **Add** (PC) or  (Mac).
3. Choose the music service you want to add.
4. Select **I already have an account**.
5. Enter your music service login and password.

You'll be asked to name your account so you can see which account is in use that if there are multiple accounts for this music service in the house.

As soon as your credentials have been verified, the music service appears on the Menu.

Note: If your music service does not appear in the **MUSIC** pane, your firewall may be preventing Sonos from accessing it. For additional information, go to <http://faq.sonos.com/firewall>.

Change your music service password

To change a music service password, **first change the password with your music service provider** by going to their website and changing the password in the account settings. Once you've changed your password there, you can update Sonos.

1. From the **Manage** menu, select **Service Settings**.
2. Highlight the music service you want to update.
3. Choose **Edit** -> **Change Password** (PC) or click  , and choose **Change Password** (Mac).

Note: If you don't change your password with the music service first, it won't work on your Sonos system.

Change the music service account name

The account name displays on the Menu under the music service name.

1. From the **Manage** menu, select **Service Settings**.
2. Highlight the music service account you want to update.
3. Choose **Edit** -> **Change Name** (PC) or click  , and select **Change Name** (Mac).

Remove a music service account from Sonos

1. From the **Manage** menu, select **Service Settings**.
2. Select the music service account you want to remove,
3. Click **Remove** (PC) or  (Mac).

This will only remove the service from Sonos. It won't delete your account with the music service provider—your account status with them will be unaffected.

Sonos Labs

Be among the first to try out a new music service before it is officially released! When you see a music service listed in Sonos Labs, you can go to that music service's website, create an account, and add your account information to Sonos.

Sonos continually updates the list of available beta music services, so please check back frequently.

1. From the **Manage** menu, select **Service Settings**.
2. Click **Sonos Labs** (PC) or **Visit Sonos Labs** (Mac).
3. Select the service you want to add.

Note: If your music service does not appear in the **MUSIC** pane, your firewall may be preventing Sonos from accessing it. For additional information, go to <http://faq.sonos.com/firewall>.

Control Sonos from your Spotify app

You can always play Spotify from the Sonos app. Now you can control Sonos directly from your Spotify app too (Spotify premium subscribers only).

While you're listening to music in the Spotify app, select **DEVICES AVAILABLE** to connect to a Sonos room or room group.

To use this feature you need to have a Sonos account. If you don't have one, choose one of the following options:

- On a mobile device, go to **Settings** -> **Advanced Settings** and choose **Control Sonos from Spotify**.
- On a PC, go to **Manage** -> **Settings** and choose **Advanced**. From the **Music Sources** tab, choose **Control Sonos from Spotify**.
- On a Mac, go to **Sonos** -> **Preferences** and select **Advanced**. From the **Music Sources** tab, choose **Control Sonos from Spotify**.

Music on your computer

Sonos can play music from any computer or Network-Attached Storage (NAS) device on your home network where you have shared music folders. Once you've set up your local music library, you'll see **Music Library** appear on the Menu.

Note: If you have uncompressed WAV or AIFF files in your music collection, they may only be available via **Songs** or **Folders** since uncompressed files don't always carry details like artist, title and genre.

Add a shared folder

1. From the **Manage** menu, select **Music Library Settings**.
The shared music folders that are currently available to Sonos appear.
2. On the **Folders** tab, click **Add** (PC) or **+** (Mac).
3. Choose one of these options:
 - **My Music folder** and follow the on-screen prompts.
 - **Another folder or on a drive connected to my computer**. Type the path or browse to the location where your music is stored and follow the prompts.
 - **Networked device (ex. NAS drive)**.
 - a. Type the network path for the music folder (`\\Name\Sharename`, where *Name* is the network name for your computer or NAS device, and *Sharename* is the name of the top level shared folder), or click **Browse** (PC) to navigate to it.
 - b. If it is not shared anonymously, enter the user name and password of a user with permission to access this folder.

View shared folders

From the **Manage** menu, choose **Music Library Settings**.

The shared music folders that are currently accessible to Sonos are displayed. (If a computer on your network is turned off or is in *sleep* or *standby* mode, the music on that computer won't be available until the computer is turned back on.)

Stop accessing a shared folder

1. From the **Manage** menu, select **Music Library Settings**.
2. On the **Folders** tab, choose the shared folder you want to remove, and click **Remove** (PC) or **-** (Mac).

Update the music index

Sonos indexes your local music library so you can view your music collection by categories (such as artists, albums, composers, genres, or songs.) If you add new music, simply update your music index to add this music to your local music library.

From the **Manage** menu, select **Update Music Library Now**.

Schedule automatic updates

You can set your music system to automatically update your music index at the same time each day.

1. From the **Manage** menu, select **Music Library Settings**.
2. Click the **Advanced** tab.
3. Check the **Update content every day at** box, and select the time of day you would like your music index to automatically update.

Reset music folder permissions on a PC

Some music services automatically change the permissions on your music folders when you add music and then Sonos can't access them. If your music service does this, you can change the preference setting to allow Sonos to reset permissions whenever your music index is updated. (Don't set this preference unless you need to since it takes longer to update your music index when this box is checked.)

1. From the **Manage** menu, select **Music Library Settings**.
2. Click the **Advanced** tab.
3. Check the **Fix permissions on music files so that Sonos can always access them** box.

UPnP servers

Sonos can play music from compatible UPnP servers on your network. If you are using a desktop application to organize the music on your local drive, your Sonos system can access the music server using Universal Plug and Play (UPnP). You should only use this method to access the music service's server if you are using their desktop application to access music or if you have multiple accounts for the same music service active in your household.

To access a music server using UPnP, first make sure UPnP is enabled in the music service desktop application so that Sonos can recognize it and show the service in your music library. This is a one-time preference setting. Remember, to stream content from a UPnP server your computer must be on.

1. Choose **Settings** -> **Advanced** from the **Manage** menu (PC), or choose **Preferences** -> **Advanced** from the **Sonos** menu (Mac).
2. On the **Music Sources** tab, check the **Show UPnP Servers** checkbox.

Windows Media Player

When media sharing is turned on, Sonos can play all the music in your WMP library, including any DRM-free songs you've downloaded from a music service.

Turn on Windows media sharing

1. Start Windows Media Player.
2. Click **Stream** and choose an option:

- Allow Internet access to home media
- Allow remote control of my player
- Turn on media streaming—you may want to choose this option so streaming will automatically be allowed each time you add a device to your network.

When you turn on media streaming, you can select **More streaming options** to see a list of your networked devices. You can choose to allow or block individual devices.

Note: If you don't allow media streaming on all Sonos products, those speakers won't be able to play the music stored in your Windows Media Player library.

After you turn on media sharing, you'll need to adjust your Sonos settings to display the music servers. See **Display music servers on Sonos** for more information.

Display music servers on Sonos

1. Choose **Manage** -> **Settings** (PC) or choose **Sonos** -> **Preferences** (Mac).
2. Select **Advanced**.
3. On the **Music Sources** tab, check the **Show Windows Media Servers** checkbox.

Sort folders

You can sort your music folders by song name, song number, or file name.

1. From the **Manage** menu, select **Music Library Settings**.
2. Click the **Advanced** tab and choose a preference from the drop-down **Sort Folders by** list.

Contributing artists

Contributing Artists are those who appear on individual songs within an album, including those on a compilation or soundtrack album. You can set your preferences to show or hide these individual artists within a **Contributing Artists** view.

1. From the **Manage** menu, select **Music Library Settings**.
2. Click the **Advanced** tab.
3. Select **Show Contributing Artists**. (If this box is not checked, the Contributing Artists view will not display.)

You can choose a different preference setting for each device that has the Sonos app installed.

Compilation albums

If your music collection contains compilations and soundtracks, you can group these songs together in your music library instead of viewing them by individual artist. This means that any artists that appear only on compilations won't appear in your *Artists* list

Group using Album Artists

Windows Media Player, and some other players, use the Album Artist category to group compilations and soundtrack albums (the Album Artist is the person, group or composer the album would be filed under in a store).

1. From the **Manage** menu, select **Music Library Settings**.
2. Click the **Advanced** tab and select **Album Artists** from the **Group Albums using** list.

3. If you would like to see the individual artists displayed in a *Contributing Artist* view, check the **Show Contributing Artists** checkbox.

If this option is not selected, the Contributing Artists view will not display.

You can choose a different preference setting for each device that has the Sonos app installed.

Group using iTunes compilations

iTunes normally organizes your iTunes Music folder as *[Artist]/[Album]/[Track name]*. iTunes has a feature that allows you to group your compilation albums together. This organizes your compilations and soundtrack albums as *[Compilations]/[Album]/[Track name]*.

Within iTunes:

1. Mark individual songs as being part of compilations by highlighting the song and then selecting **File -> Get Info**.
2. Check the **compilation** checkbox.
3. Select **View -> Column Browser** and select the **Group Compilations** option. This groups the songs you've marked as compilations.

Within Sonos:

You can organize your local music library to use this iTunes compilation view.

1. From the **Manage** menu, select **Music Library Settings**.
2. Click the **Advanced** tab and select **iTunes compilations** from the **Group Albums using** list.
The music library updates immediately when you select this option.
3. If you would like to see the individual artists displayed in a *Contributing Artist* view, check the **Show Contributing Artists** checkbox.

If this box is not checked, the Contributing Artists view will not display.

The **Show Contributing Artists** preference setting you select applies only to this Sonos app for Mac or PC. If you have another Sonos app, you can select a different Contributing Artist view for it.

Do not group compilations

If you choose not to group compilation albums, the individual artists will display within your *Artists* view.

1. From the **Manage** menu, select **Music Library Settings**.
2. Click the **Advanced** tab and select **Do not group compilations** from the **Group Albums using** list.

Imported playlists (M3U, WPL, PLS support)

Sonos is compatible with iTunes playlists as well as M3U, WPL and PLS playlist files created with third-party software (for example, iTunes, WinAmp or Windows Media Player). Sonos does not change music or playlist files created by other applications; these files are always treated as "read-only."

To play music from imported playlists, drop the playlist file .PLS, .M3U or .WPL into the same music folder you have shared to Sonos and update your music index.

Play music from your custom playlists by selecting **Music Library -> Imported Playlists**.

Note: iTunes playlists are automatically imported as long as your 'iTunes Music Library.xml' file is shared along with your music to Sonos. For typical iTunes installations, this file is located in the iTunes folder.

Sonos is unable to play songs that are protected by Apple's proprietary Digital Rights Management (DRM) scheme.

Sonos favorites

Gives you quick and easy access to the music you love the most—right from the Menu so you don't have to search for it the next time you want to hear it.

Note: Songs on your mobile device can't be saved as favorites because they travel with you and aren't always available to Sonos.

Create a Sonos favorite

When you see something you want to make a favorite, click ▼ to the right of the selection, and choose **Add to Sonos Favorites**. Listening to something you want to make a favorite? Click ⓘ from the NOW PLAYING pane and select **Add to Sonos Favorites**.

Delete a Sonos favorite

1. Choose **Sonos Favorites** from the Menu.
2. Click ▼ to the right of the selection you want to delete, and choose **Delete Favorite**.

Rename a Sonos favorite

1. Choose **Sonos Favorites** from the Menu.
2. Click ▼ to the right of the selection you want to rename, and choose **Rename Favorite**.

Sonos playlists

Sonos playlists are music queues you save for future listening. For example, you might want to create and save a *jazz* playlist, a *party* playlist, or an *easy listening* playlist.

Note: You add songs to playlists from multiple music service accounts, but you can't tell which account the songs came from.

Create a Sonos playlist

While browsing music, you can create a Sonos playlist or add songs to an existing playlist. Just click ▼ to the right of a selection and choose **Add to Sonos Playlist**.

You can also save a music queue as a Sonos playlist by choosing **Save Queue** from the **QUEUE** pane.

Note: Songs on your mobile device aren't included in a Sonos playlist because they travel with you and aren't always available to Sonos.

Manage Sonos playlists

You can add, move, or delete songs from a Sonos playlist.

Add to an existing Sonos playlist

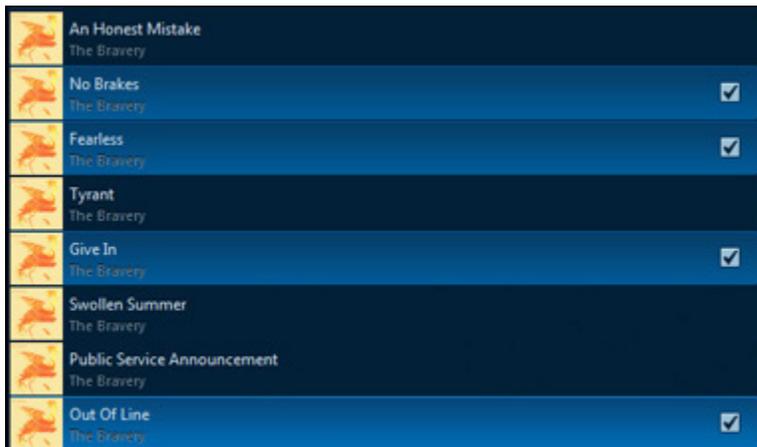
Note: Songs on your mobile device aren't included in a Sonos playlist because they travel with you and aren't always available to Sonos.

1. Select a music source from the **MUSIC** pane.
2. Browse to find a song or album.
3. Click ▼ next to the song or album you want to add to an existing Sonos playlist, and select **Add to Sonos Playlist**.
4. Choose a playlist.

Note: You can add a song to a playlist while you're listening to it. Click ⓘ from the **NOW PLAYING** pane, and choose **Add Song to Sonos Playlist**. You can save a whole queue as a playlist by choosing **Save Queue**.

Move a song within a playlist

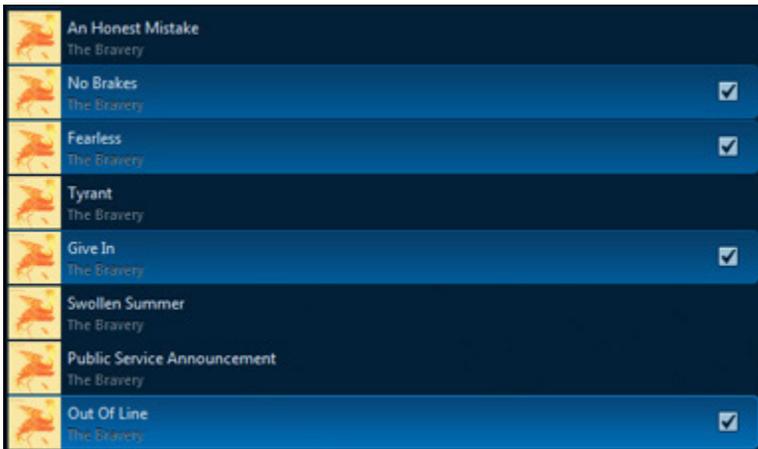
1. Select **Sonos Playlists** in the **MUSIC** pane.
2. Select a playlist.
 - To move a single song, click the song you want to move and drag it to a new location within the playlist.
 - To move multiple songs, check the box to the right of each song you want to move, and click and drag them to the new location.



Delete a song from a playlist

1. Select **Sonos Playlists** in the **MUSIC** pane.
2. Select a playlist.
 - To remove a single song, click ▼ next to the song you want to remove, and select **Remove Song**.
 - To remove multiple songs, check the box to the right of each song you want to remove, click ▼ next

to one of them, and choose **Remove Songs**.



Delete a Sonos playlist

1. Select **Sonos Playlists** in the **MUSIC** pane.
2. Click ▼ next to the playlist you want to delete, and select **Delete Playlist**.

Note: If you delete a playlist that is also a Sonos Favorite, see **Delete a Sonos favorite** to remove it from your Sonos Favorites.

Rename a Sonos playlist

1. Select **Sonos Playlists** in the **MUSIC** pane.
2. Click ▼ next to the playlist you want to rename, and select **Rename Playlist**.

Note: If you rename a Sonos playlist that is also a Sonos Favorite, the playlist name remains unchanged when you access it through the Sonos Favorites menu option.

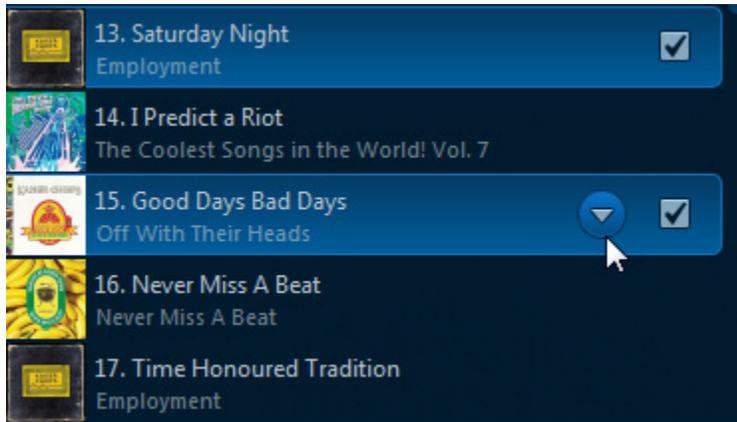
Line-in

You can connect an external audio source like an Apple® AirPlay® device, stereo or MP3 player to a PLAY:5, CONNECT, or CONNECT:AMP and stream the audio to all the Sonos speakers in your house. For more information, check out the **product guides** for these speakers.

Playing Music

You can get to all your music from the Menu. Choose a music service to explore it, or use Search to find what you want to hear. When you find what you're looking for, click ▼ and choose an option.

To make multiple selections, check the box that appears to the right of each item and click ▼ for more options.



Managing the music queue

The queue is a list of songs you've got queued up—when one song finishes, the next song plays. You can put songs in the queue from a music service or your music library.

Building a queue

Choose a song and click ▼ for more options:

- **Play Now**
- **Play Next**
- **Add to End of Queue**
- **Replace Queue**

Playing a song from the queue

Double-click a song or click ▼ next to the song and choose **Play Song..**



Shuffle

Changes the order of the songs in the music queue.

- Turn shuffle off to return the songs to their original playback order.
- Turn shuffle on again and get a different mix.
- The indicator is blue when the control is activated.



Repeat

Repeats songs in the music queue.

- Select to repeat all of the songs in the music queue.
- Select again to repeat the song that is currently playing.
- The indicator is blue when the control is activated.

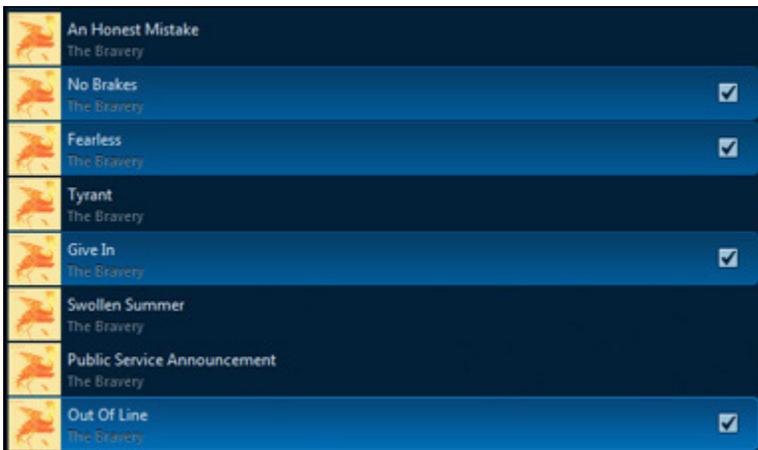


Crossfade

Fades out the current song while fading in the next song to create a smooth transition between songs.

Removing songs from the queue

To remove a single song from the queue, click ▼ next to the song. To remove multiple songs, check the box next to each song you want to remove and then click ▼.



Moving songs in the queue

To move a single song, click and drag it. To move multiple songs, check the box next to each song and then click and drag them.



Clearing the queue

Click **Clear Queue**. This clears the queue for this room.

Saving a queue as a Sonos playlist

Click **Save Queue**. You can listen to saved playlists anytime by choosing **Sonos Playlists** from the Menu.

Note: Songs that live on mobile devices can't be saved to a Sonos playlist.

Mini controller

You can control Sonos playback and volume even when the Sonos app is minimized. Just click the album art from the **NOW PLAYING** pane to open a mini controller.



Turning off Sonos

Sonos is designed to be always on; the system uses minimal electricity whenever it is not playing music.

- To stop the music in one room or room group, just press **Play/Pause** in the app or on the speaker.
- To quickly stop the music in every room, choose **Pause All** from the **ROOMS** pane.

Beta programs

Sonos lets customers try out pre-release Sonos beta software to test new features and help us improve our products. While you are running beta software, usage data sharing is automatically turned on.

1. Choose **Settings** -> **Advanced** from the **Manage** menu (PC), or choose **Preferences** -> **Advanced** from the **Sonos** menu (Mac).
2. Click **Beta Program** on the **Improve Sonos** tab.

Compatible formats

Compatible playlist formats

- iTunes®
- Napster®
- Windows Media Player®
- WinAmp®

Compatible audio formats

- MP3
- AAC (without DRM)
- WMA without DRM (including purchased Windows Media downloads)
- AAC (MPEG4)
- AAC+
- Ogg Vorbis
- Apple Lossless
- Flac (lossless)
- Uncompressed WAV and AIFF files
- Native support for 44.1kHz sample rates. Additional support for 48kHz, 32kHz, 24kHz, 22kHz, 16kHz, 11kHz, and 8kHz sample rates. MP3 supports all rates except 11kHz and 8kHz.

Previously purchased Apple “Fairplay” DRM-protected songs may need to be upgraded. See Apple for details. WMA Lossless formats not currently supported.

Compatible streaming formats

- MP3
- WMA
- HLS/AAC

Note: For the latest system requirements, including supported operating system versions, please visit our website at <http://faq.sonos.com/specs>.

Compatible screen reader software

- JAWS® for Windows® screen reading software

Product guide feedback?

We'd love to hear from you! We'll read your feedback carefully and use it to help us improve our product guides. Write to us at: docfeedback@sonos.com

If you're having a problem with your Sonos system, please contact Customer Care so they can help. Email them at <http://www.sonos.com/emailsupport>.

Need more help?

- Tap **More** -> **Help & Tips** for simple tips for getting the most out of your speakers.
- Visit our Frequently Asked Questions (FAQ) pages at www.sonos.com/support.
- Ask us a question at <http://www.sonos.com/emailsupport>.