SONOS

Sonos App

for mobile devices

The Sonos app

An easy way for you to listen to all your music - in bold Sonos sound. **Play music** right away, start adding your music and voice services, or **Add a music library**.

Get the app from the app store on your mobile device and we'll guide you through setup. If you're using a computer, get the app at **www.sonos.com/support/downloads**.

For the latest system requirements and compatible audio formats, go to **http://faq.sonos.com/specs**.

Now Playing screen
Shows album art

Info & Options
(as appears in iOS)

Playback controls
Play/pause, forward, back

Queue
View and manage songs in the queue

Room
Choose where to play music
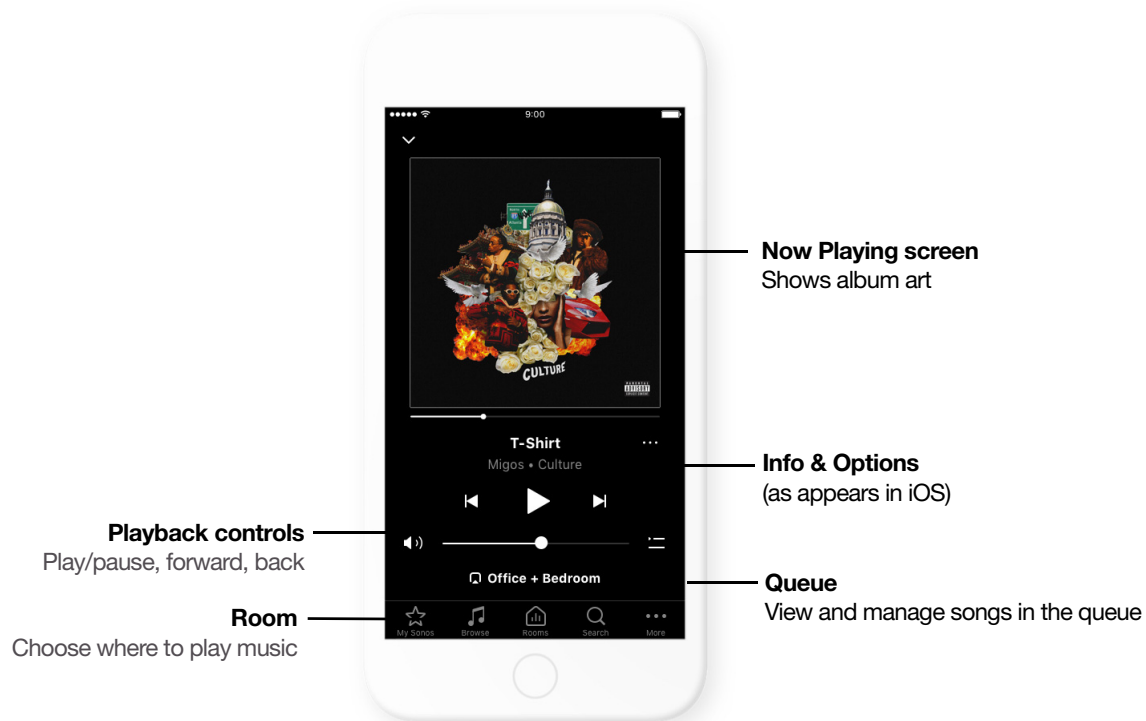
Things you can do:

- Discover and play music—explore internet radio, browse and search for music.
- Add music and voice services—keep your music together and add voice for touch-free play.
- Save your favorite music to My Sonos—easily find the music that you love.
- Create a Sonos playlist—turn a bunch of songs into a playlist you can listen to anytime.
- Group rooms—send music everywhere or to different rooms.

Tab bar

Use the tab bar at the bottom of the screen to find and play music, save music to My Sonos, and manage the music in your rooms.

Tap an icon to open the tab.

| ☆ | Music | 🏠 | 🔍 | ••• |

☆	**My Sonos**	A space to save and play your favorite music and collections so you always know where to find the music you love.
♩	**Browse**	Browse through music services, your music library, and music on your mobile device. When you find music you like, start playing it in any room.
🏠	**Rooms**	See what's playing in your rooms. Group rooms to play the same music in different rooms or everywhere.
🔍	**Search**	Search your music sources.
•••	**More**	Add music and voice services, set alarms, go to Help & Tips, and Settings.

Info & Options

Shows more information and options for the music. Appears on Now Playing and also as an option throughout the app when searching for music.

Tap ••• (iOS) or ⋮ (Android) for options, including:

- **Add to Sonos Playlist** or **Add to My Sonos**—personalize your music.
- **Share this Song (or station)**—send this song or station to friends through social media.
- **Crossfade**—create a smooth transition between songs.

Queue

Tap ☰ or **Show Queue** (tablets) for options, including:

- **Shuffle**—change the song order.
- **Repeat**—repeat all songs, or tap again to repeat the song that's playing.
- **Save**—save the queue to a playlist in My Sonos.

See **Customize the queue**.

Rooms

On the tab bar, tap ⌂ to see what's playing in each room and send music to different rooms.

See **Room settings** to customize a room.

Play music anywhere

Create groups—choose a few rooms or send the music everywhere.

- From Now Playing, tap the room and add rooms.
- From ⌂ , select a room and tap **Group**.

Send music to different rooms

Browse or search for music, tap ••• and select **Play in Another Room**.

Play music

Open the Sonos app and tap ♫ .

- **Radio by TuneIn**. Select from more than 100,000 free internet radio stations, podcasts, and shows.
- **Music services**. Explore and manage your music services—add your own or try something new.
- **Music stored on your mobile device**. Play music you've downloaded to your phone or tablet.
- **Music library**. Play music stored on your computer or any Network-Attached Storage (NAS) device.

For a full list of the music choices available in your country, go to ***www.sonos.com/music***. For more information about playing music, check out our mobile app product guide at ***www.sonos.com/guides***.

Listen to Radio by TuneIn

- Tap ♫ > **Radio by TuneIn** to browse through radio stations.
- Tap a station to play the music.
- Save favorite stations to **My Sonos**.

If you can't find what you need, go to ***http://faq.sonos.com/radio***.

Change your local radio location

See what's playing around the world.

1. Tap ♫ > **Radio by TuneIn** > **Local Radio**.

2. Next to the current Local Radio location, tap ••• (iOS) or ⋮ (Android) > **Change Location**.

Stream music services

Add a music service

1. Tap **...** > **Add Music Services**.
2. Select the music service and follow the prompts.

Note: Some music services may not be available in your country. Check the music service's website for more information.

Add multiple accounts for the same service

Tap **...** > **Settings** > **My Music Services** > **Add Another Account**.

Name your account so you can see which account is in use. See **Set the default music service account**.

Change the music service account name

The account name appears under the music service.

1. Tap **...** > **Settings** > **My Music Services**.
2. Select a music service account and tap **Change name**.

Set the default music service account

If you have multiple accounts for the same service you can set a default account. If you use a shared device to control Sonos, you can switch to your personal account so that changes, such as liking an artist, affect only your account.

1. Tap 🎵 .
2. Select a music service.
3. Tap the music service's name and select an account.
   The default account name appears below the music service.

Change your music service password

1. Change your password on the music service provider's website.
2. In the Sonos app, tap **...** > **Settings** > **My Music Services**.
3. Select a music service account and tap **Change Password**.

Note: If you don't change your music service's password first, the service won't work on your Sonos system.

Remove a music service account

1. Tap **...** > **Settings** > **My Music Services**.
2. Select a music service account and tap **Remove account**.

Play directly from your music service app

You can control Sonos directly from some music apps (such as Spotify and Google Play Music). You'll need both the music service app and the Sonos app installed on your mobile device (which must be on the same Wi-Fi as Sonos).

Open your music service app and connect to a Sonos room or group to start the music.

Play music stored on your mobile device

1. Connect your mobile device to the same Wi-Fi as Sonos.

2. Tap   🎵   > **On this Mobile Device**.

Note: Android devices only: To play songs downloaded from the Google Play Store, download the songs to a computer first, and then transfer them to your Android device's Music folder. For more information, go to ***http://faq.sonos.com/aptf***.

Play music from your computer

To play your music library, make sure the computer or NAS device storing your music library is on and connected to the same Wi-Fi as Sonos.

Note: Uncompressed WAV or AIFF files may only be available via **Songs** or **Folders** since uncompressed files don't always carry details like artist, title and genre.

Add a music library

Use a computer to set up your music library. Manage it using your mobile device.

1. Open the app on your computer and go to **Manage** > **Settings** > **Music Library**.
2. On the Folders tab, select **Add** and follow the prompts.

View music library folders

On your mobile device, tap ••• > **Settings** > **Manage Music Library** > **Music Library Setup**.

The music folders that you've shared with Sonos appear.

Remove a music library

1. On your mobile device, tap ••• > **Settings** > **Manage Music Library** > **Music Library Setup**.
2. Select a folder and delete it.

Update the music index

Sonos indexes your music library so you can view your music by category. If you add music, update the index to add the music to your music library.

1. Tap ••• > **Settings** > **Manage Music Library**.
2. Tap **Update Music Index Now** > **Scan Now**.

Schedule automatic updates

1. Tap ••• > **Settings** > **Manage Music Library**.
2. Turn on **Schedule Music Index Updates**.
3. Tap **Music Index Update Time**, and select the time.

Play music from Windows Media Player library

Turn on media sharing to play the music in your WMP library.

1. Tap ••• > **Settings** > **Advanced Settings**.
2. Turn on **Show Media Servers**.

Play music from UPnP servers

Sonos plays music from compatible UPnP servers on your Wi-Fi. Access the service this way if you are using the service's desktop app.

1. In the music service's desktop app on your computer, enable UPnP.

    Sonos can recognize and show the service in your music library.
2. In the Sonos app, tap ••• > **Settings** > **Advanced Settings** and turn on **Show UPnP Servers**.

Play music from imported playlists

Sonos is compatible with iTunes playlists, as well as M3U, WPL and PLS playlist files created with third-party software. Sonos does not change music or playlist files created by other applications; these files are read-only.

1. Drop the playlist file (.PLS, .M3U or .WPL) into the same music folder you shared to Sonos.
2. Update your music index.
3. Tap 🎵 > **Music Library** > **Imported Playlists**.

iTunes support

iTunes playlists import into **Imported Playlists** as long as you share the '*iTunes Music Library.xml*' file with your music to Sonos. This file is usually in the iTunes folder.

When you change your iTunes playlist(s), exit iTunes, and update your Sonos music index to see the changes. See **Update the music index**.

Sort folders

Sort your music folders by song name, song number, or file name.

1. Tap ••• > **Settings** > **Manage Music Library**.
2. Tap **Sort Folders By** and select your preference.

Contributing artists

Set your preferences to show or hide individual artists.

1. Tap ••• > **Settings** > **Manage Music Library**.
2. Turn on **View Contributing Artists**.

Compilation albums

If your music collection contains compilations and soundtracks, you can group these songs in your music library instead of viewing them by individual artist.

Group using Album Artists

Windows Media Player, and some other players, use the Album Artist category to group compilations and soundtrack albums.

1. Tap **...** > **Settings** > **Manage Music Library** > **Compilation Albums**.
2. Tap **Use Album Artists**.

Group using iTunes compilations

You can organize compilations and soundtrack albums as *[Compilations]/[Album]/[Track name]*.

1. In iTunes, mark songs as part of compilations: highlight the song and select **Edit** > **Get Info**.
2. Check the **compilation** checkbox.
3. Select **View** > **Column Browser** > **Group Compilations**.
4. In the Sonos app, tap **...** > **Settings** > **Manage Music Library** > **Compilation Albums**.
5. Tap **Use iTunes® Compilations**.

Connect an audio device to Line-In

You can connect an external audio source like an Apple® AirPlay® device, stereo or MP3 player to a PLAY:5, CONNECT, or CONNECT:AMP and stream the audio to Sonos. Check out the **guides** for these products for more information.

My Sonos

My Sonos is a space where you can save, play and manage your favorite music and playlists.

When you find music that you love just add it to My Sonos. You can keep adding favorites, or deleting them, or rearrange the way they show up so the music you love is easy to find.

Note: You can't save songs on your mobile device to My Sonos because they travel with you and aren't always available to Sonos.

Add favorites to My Sonos

1. Find your favorites:
    - Tap 🔍 or 🎵 to discover music.
    - If you're listening to music you love, go to Now Playing.

2. Tap **...** (iOS) or ⋮ (Android) > **Add to My Sonos**.

Edit My Sonos

Delete, rename, or rearrange your favorites.

Tap ☆ > **Edit**.

My Sonos opens and your favorites appear.

- Rearrange categories—touch and hold to drag a category to a different place.
- Delete a favorite—tap ● (iOS) or ✖ (Android).
- Delete a category—delete all its favorites.
- Rename a favorite—tap it and enter a new name.

Sonos playlists

Build playlists of your favorite songs and albums and save the playlist to My Sonos.

- Create a playlist as you search for music or from Now Playing.
- Save a music queue as a playlist (see **Customize the queue**)
- Songs on your mobile device aren't included in a playlist.

Build a playlist

1. From search results, or from Now Playing, tap ••• (iOS) or ⋮ (Android) > **Add to Sonos Playlist**.
2. Choose an option:
   - Tap **New Playlist**
   - Tap an existing playlist

Edit a playlist

1. Tap ☆ > **Edit** > **Playlists**.
2. Touch and hold a playlist to rename or delete.

Customize the queue

Whenever you play a song, it's added to your music queue. You can also add songs to the queue while you're browsing. You can change it up, delete it, or save it as a Sonos playlist.

Add a song to the queue

1. Find a song and tap ••• (iOS) or ⋮ (Android).
2. Tap an option:
    - **Play Now**
    - **Play Next**
    - **Play in Another Room**
    - **Add to End of Queue**
    - **Replace Queue**

You won't see these options for radio stations.

Edit the queue

Add, delete change the song order, or save the queue as a Sonos playlist.

1. From Now Playing, open the queue. See **Queue**.
2. Tap **Edit**.

    NOTE: On a 7" Android tablet, tap ⋮ first.

    - Delete a song—tap ⊖ (iOS) or ⊗ (Android).
    - Move a song—touch and hold ▦ and drag the song to a new location.

Save a queue as a Sonos playlist

From Now Playing, open the queue and tap **Save** (doesn't include songs on your mobile device).

Note: On a 7" Android tablet, tap ⋮ first.

Set a musical alarm

Wake to music that you love by setting an alarm to a favorite song, station or playlist.

1. Tap **•••** > **Alarms** > **New Alarm**.
2. Select the time and other settings, including:
    - **Room**: Set the alarm to play in a room or group of rooms
    - **Music:** Choose the music to hear when waking up
    - **Alarm Duration**: Set the alarm to sound for any amount of time
    - **Snooze Alerts**: See <u>Snooze an alarm</u>

To change an alarm, tap it and modify the settings.

Snooze an alarm

Turn on Snooze Alerts when you want the option to sleep a little longer.

1. Open the alarm.
2. Tap **Snooze Alerts**.
3. Tap **Snooze Duration** to change the time between alerts.

Turn on an alarm

1. Tap **•••** > **Alarms**.
2. Tap the alarm's switch and turn it on.

Delete an alarm

1. Tap **•••** > **Alarms**.
2. Tap the alarm and tap **Delete Alarm**.

Set a sleep timer

Fall asleep to music; but set a timer for the music to turn off.

1. From Now Playing, tap **•••** (iOS) or ⋮ (Android) > **Sleep Timer**.
2. Select a time.

Settings

Tap ●●● > **Settings** to customize the app and your home's sound.

Sonos account

During setup you'll create a Sonos account that you'll use to manage and expand your Sonos system—both in the app and on **www.sonos.com**.

Tap ●●● > **Settings** > **Sonos Account**.

If you don't see **Sonos Account**, check to see if there is an update available.

If you haven't registered, follow the prompts to create an account.

Room settings

Customize your room's settings—tune the sound, change the room name, turn on or off the speaker's status light and touch controls, or create a stereo pair.

Tune your room with Trueplay™ (iOS)

Every room is different. With Trueplay tuning, you can put your speakers wherever you want. Trueplay analyzes room size, layout, décor, speaker placement, and any other acoustic factors that can impact sound quality. Then it adjusts how each woofer and tweeter produces sound in that room (works on mobile devices running iOS 8 or later).

Tap ●●● > **Settings** > **Room Settings**. Pick a room and tap **Trueplay Tuning** to get started.

Note: Trueplay tuning isn't available if VoiceOver is enabled on your iOS device. If you want to tune your speakers, first turn VoiceOver off in your device settings.

Adjust EQ settings

Sonos speakers ship with the equalization settings preset to provide the optimal playback experience. You can change the sound settings (bass, treble, balance, or loudness) to suit your personal preferences.

1. On a mobile device, tap ●●● > **Settings** > **Room Settings**.
2. Select a room.
3. Select **EQ**, and then drag your finger across the sliders to make adjustments.
4. To change the Loudness setting, touch **On** or **Off**. (The loudness setting boosts certain frequencies, including bass, to improve the sound at low volume.)

Change room name

If you move your speaker to a new room, you can change its name.

1. Tap ●●● > **Settings** > **Room Settings**.
2. Choose a room and rename it.

Lock screen controls

Control Sonos playback and volume right from your mobile device's lock screen.

- On an iOS device, tap **•••** > **Settings** > **App Settings** > **Lock Screen Controls**. (Lock screen controls are not available when Apple VoiceOver is enabled.)
- On an Android device, tap **•••** > **Settings** > **Advanced Settings** and turn on these options:
  - **Show Notifications**
  - **Show Lock Screen Controls**

Note: Amazon devices do not support lock screen controls.

Control volume using your mobile device's buttons

Use your mobile device's volume buttons to control the volume on Sonos even when you are not in the app.

- On an iOS device, tap **•••** > **Settings** > **App Settings** > **Hardware Volume Control**.

Note: You can't control volume from your mobile device's buttons if you are playing audio from another source, using AirPlay or Bluetooth, listening through headphones, or if Apple VoiceOver is enabled.

- On an Android device, tap **•••** > **Settings** > **Advanced Settings** and turn on these options:
  - **Show Notifications**
  - **Show Lock Screen Controls**
  - **Allow Volume Control on Home Screen**

Control Sonos from Bluetooth devices (Android)

Control playback and volume of Sonos from some Bluetooth devices.

Tap **•••** > **Settings** > **Advanced Settings** > **Control From Other Devices**.

Note: Some cars automatically start playback when they detect a Bluetooth device. If this option is on, and your phone is still connected to Sonos, the music may start playing in your house.

Software updates

Sonos provides free software updates. Register your Sonos to receive updates.

Update the Sonos app on every mobile device to get the latest features on each device.

Set software update preferences

Set Sonos to send you an alert when a software update is available.

Tap **•••** > **Settings** > **Advanced Settings** > **Auto Check for Updates.**

Download software updates

If a speaker is out of date, an update message appears on the More tab.

Tap ⤒ **Update Now**.

It may take a few minutes.

Check for software updates

Tap ••• > **Settings** > **Online Updates**.

You may need to update when you purchase a new Sonos product, or if you plug in a Sonos product that wasn't in use the last time you updated.

For additional information, go to ***http://faq.sonos.com/updateissue***.

Caution: Do NOT unplug your Sonos product(s) during the update. Contact Sonos Customer Care if an error occurs.

Parental controls

You can restrict access to explicit music.

Tap ••• > **Settings** > **Parental Controls**.

Sign into your Sonos account to set filter options.

In-app messaging

We'll keep you up to date by sending notifications and important messages to you through the app. You can turn off messaging anytime.

1. Sign in to your account at **www.sonos.com** and tap **My Account**.
2. Tap **Profile** > **Edit Profile** > **Send me Company Product Information**.

Join another Sonos system

The Sonos app gives you quick and easy access to all the Sonos systems you use regularly, like those at work and at home. When you connect to another Sonos system, you'll see the music services associated with that system.

1. Connect your mobile device to the same Wi-Fi as Sonos.
2. Open the app and tap **Let's Connect**.

    The next time your device joins that network, you'll connect to Sonos automatically.

Note: To remove a Sonos system, tap ••• > **Settings** > **Advanced Settings** > **Forget Current Sonos System**.

Turn off Sonos

To stop the music in a room or group, pause or stop the music in the app or on the speaker.

Sonos uses minimal electricity when it is not playing music.

Accessibility options

Turn on accessibility options to support low vision issues.

On your mobile device, go to **Settings** to turn on VoiceOver (iOS), TalkBack (Android) and other accessibility options.

Switch to wireless setup

If you have a Sonos speaker wired to your router and you'd like to use it in another room, switch to wireless setup. If you have a BRIDGE or BOOST connected to your router, leave it connected.

DON'T DISCONNECT the Sonos product from your router until you complete these steps:

1. Choose an option:
    *   On a mobile device, go to **•••** > **Settings** > **Advanced Settings** > **Wireless Setup**.
    *   On a PC, go to **Manage** > **Settings** > **Advanced**. On the General tab, select **Wireless Setup**.
    *   On a Mac, go to **Sonos** > **Preferences** > **Advanced**. On the General tab, select **Wireless Setup**.

    Sonos detects your wireless network.
2. Enter your wireless network's password.
3. Once the password is accepted, disconnect the speaker from the router and move it to a new location.

Got a new router?

If you purchase a new router or change your internet service provider (ISP), you must restart all Sonos products after the router is installed.

Note: If you keep a Sonos product connected to your router and an ISP technician connects it to the new router, you only need to restart your other Sonos products.

1. After the router is set up, disconnect the power cords from your Sonos products for at least 5 seconds.
2. Reconnect your products. If a Sonos product is connected to your router, reconnect that product first.
    The speaker status light turns solid white on each product when the restart is complete.
    If you don't have a Sonos product connected to your router, you need to change your network password in the Sonos app. See **Change your network password**.

Change your network password

IIf you change your network password (and you don't have a Sonos product connected to your router), you must update the password in Sonos.

1. Connect a Sonos speaker to your router with an Ethernet cable.
2. Choose an option:
   - On a mobile device, go to **•••** > **Settings** > **Advanced Settings** > **Wireless Setup**.
   - On a PC, go to **Manage** > **Settings** > **Advanced**. On the General tab, select **Wireless Setup**.
   - On a Mac, go to **Sonos** > **Preferences** > **Advanced**. On the General tab, select **Wireless Setup**.
3. Enter the new network password.

Once the password is accepted, unplug the speaker from the router and move it back to its original location.

Connect your device to SonosNet

Keeping a Sonos BOOST or speaker connected to your router creates a dedicated wireless network just for Sonos. This helps in homes where wireless performance is not reliable.

If you've got Sonos set up this way, you can also connect your phone or tablet to SonosNet.

Note: If you use your Android device to stream large amounts of data, such as watching HD videos, this might affect the performance of music streaming on Sonos. For more information, go to **http://faq.sonos.com/sonosnet**.

1. Tap **•••** > **Settings** > **Advanced Settings**.
2. Tap **Connect to SonosNet**.

Beta program

Sonos lets customers try pre-release beta software to test new features and help improve our products. While you are running beta software, usage data sharing is automatically turned on.

1. Tap **•••** > **Settings** > **Advanced Settings**.
2. Tap **Beta Program**.

Product guide feedback?

We'd love to hear from you! We'll read your feedback carefully and use it to help us improve our product guides. Write to us at: **docfeedback@sonos.com**

If you're having a problem with your Sonos system, please contact Customer Care so they can help. Email them at ***http://www.sonos.com/emailsupport***.

Need more help?

- Tap ••• > **Help & Tips** for simple tips for getting the most out of your speakers.
- Visit our Frequently Asked Questions (FAQ) pages at ***www.sonos.com/support***.
- Ask us a question at ***http://www.sonos.com/emailsupport***.