Visitor Management

SECURE VISITOR MANAGEMENT SYSTEM FOR MULTI-TENANT FACILITIES

VERISTREAM

*i*Visitor

Product Overview

iVisitor by Veristream provides a secure visitor management system for multi-tenant facilities of any size looking for easier visitor control, increased visitor security and simplified visitor badging. No more maintaining written visitor logs, struggling with software or on-site servers. iVisitor is the simplest, hassle-free way to control visitors and property in a multi-tenant setting.

BENEFITS

Web-based online tool limits downtime

Extremely secure and simple implementation

Maximum flexibility and visitor awareness

Robust reporting with no software to manage

No Servers, No Software, No Limits

In typical electronic visitor management situations, the software is installed on site. For a multi-tenant facility, this can cause major headaches when the server goes down or the software crashes. No local IT? You are left trying to solve the problem yourself. *iVisitor is different because it is online and managed by Veristream.* A simple Internet connection brings you Veristream's secure, encrypted and feature-rich visitor management system. Your visitor management is worry free.

- iVisitor is designed for multi-tenant situations.
- There are no servers or software to maintain and no need for IT support.
- There are an unlimited number of user authorities, including tenant, management and security users.
- Uptime rate is 99.995%.

Tenant Managed and Operated

No other visitor management system offers so much flexibility and awareness. There is no duplicate effort between the building receptionist, the individual tenant receptionists or tenant employee who is hosting the visitor. *With iVisitor, all the appropriate people know when visitors are expected, when they check in, and where they are headed.* The entire process is streamlined and simple.

- Each customer has their own unique URL and password-protected login within the iVisitor system.
- Any tenant employee has the ability to schedule their own visitors, both individually and by group.
- When a visitor arrives, iVisitor notifies the host by email and/or text.
- The tenant receptionist has a real-time view of all scheduled visitors for their company.

Multi-Tenant, Multi-Use

Managing multiple tenant companies and their visitors, off-site employees, deliveries and vendors can be complex. *iVisitor goes above and beyond managing visitors.* iVisitor simply and efficiently tracks property, deliveries, do-not-admit lists and more.

- iVisitor tracks the status of contractors' and vendors' Certificates of Insurance (COI) to ensure that they are up to date on their liability insurance.
- In the event of an emergency, iVisitor's Fire List lets authorized users see a listing of all the visitors who have checked in for the day -- from anywhere, including a phone or tablet.
- iVisitor supports a building-wide "do-not-admit" list.
- Tenant administrators can use iVisitor to generate employee property passes.
- Authorized tenant users can schedule deliveries to the loading dock.

Easy to Integrate and Operate

With synchronization to most major building security systems, iVisitor is designed to be easy to incorporate into multi-tenant security and business operations. *Seamlessly and easily working in conjunction with HR and access control is the cornerstone of iVisitor's ease of operation.* Both tenants and visitors find the process simple and quick.

- Administrators can quickly and easily manage who is in the system.
- iVisitor accepts data from many types of systems, including HR and building access control systems, making it easy to add and delete users.
- iVisitor synchronizes with the access control system to program a temporary visitor access control card or to populate the employee host list.
- Tenant-managed touchscreen lobby directories and kiosks allow for unattended check-in and printing of badges by registered visitors or employees who have forgotten their badges.
- An ID scanner reads encrypted information and prints a badge in approximately six seconds.

The Right People at the Right Time in the Right Place

With so many users in a multi-tenant environment, making sure there is proper management and tracking is crucial. *iVisitor shifts the responsibility for data entry and report generation to the tenant employees and managers.* This is not only more efficient, it frees up security for other tasks and creates a useful documentation trail.

- iVisitor allows for tenants to run their own reports.
- Reports can be automated or generated on the fly.
- The past visitor report is the most common report.
- With iVisitor you will know how many staff members you need on any given day to make sure you have the right labor at the right time.

It Just Works!

iVisitor is a Web-based, server-free, hassle-free system that doesn't rely on IT for management. *With a simple user interface, the right information gets to the right people at the right time in a simple, easy to understand way.* In the words of one multi-tenant property user, "it just works."

- 95% of users are tenant employees or receptionists who require no training to use the system.
- As soon as visitors are entered into the system, the information immediately and seamlessly appears in the lobby at the reception desk.
- Visitors can be notified by email in advance of the visit with important information such as parking, procedures, requirements, maps, and even barcodes to streamline the check-in process.
- There is no limit to the number of reception desks or users in a building.
- All the information is synchronized so every authorized user sees relative visitor data at the same time, in real time.
- The user interface is designed to be simple and intuitive.
- No software!

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