

Valued Allegion Customer,

Thank you for giving Allegion the chance to support your business every day. I'm writing to notify you of a change that may, in the future, temporarily impact the availability of certain products that you currently purchase from Allegion.

Today, as a result of a general public health decree issued by the President of Mexico, we have been obliged to temporarily pause production in Mexico (see a [press release](#) related to our recent 8-K filing). Before we were required to pause production, we took all appropriate actions and are in a position to continue supplying essential critical infrastructure needs in the United States at this time, including products we supply to you. Through those efforts, we continue to fulfill orders across our portfolio of products.

While we currently believe that we will be able to manage our existing inventory to address your needs, if the public health decree in Mexico continues for an extended time, it will become increasingly difficult to fully meet your demand for our products produced there. Again, at this time, that is not the case, but we want you to be aware of the possibility of future interruptions. As you know, government orders responding to the COVID-19 pandemic are unprecedented and could not have been foreseen when we made our contractual commitments to you.

Should we experience a shortfall of product, we will take prudent actions to minimize the impact on your business, as well as to restore supply of these critical physical safety and security products to North America as soon as we are able to do so.

Respectfully,

Thank you for making Allegion your continued partner of choice. We are here for you and your business.

Respectfully,



**Timothy P. Eckersley**  
Allegion, SVP and President of the Americas Region



11819 N Pennsylvania St, Carmel, IN 46032  
[Visit Us Online](#) | [Unsubscribe](#) | [Privacy Policy](#)