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March 20, 2020

Re: COVID-19 State of PA Shut Down

To Our Valued Customers:

With the evolving status of the COVID-19 pandemic, Cleaveland/Price wanted to take this opportunity to update you on the status of our actions, capacity, and the situation at our factory in Pennsylvania.

On Thursday March 19th Pennsylvania Governor Tom Wolf ordered all non-life sustaining businesses to close. With the order came a specific chart that followed the North American Industry Classification System (NAICS). Cleaveland/Price's NAICS code falls into a classification as non-life sustaining which led to the closure of the factory at 8pm March 19th.

The State of Pennsylvania has set up an exception process that we are currently navigating. We have also been in contact with our State Representative who will be bringing our case to the assembly on Monday.

Cleaveland/Price remains committed to supporting our customers and we are taking all appropriate steps to resume operations as quickly as possible.

Sincerely,

A handwritten signature in black ink, appearing to read 'Carl W. Heller, Jr.', is written over a light blue horizontal line.

Carl W. Heller, Jr.

President