

**March 22, 2020****Re: Copperweld COVID-19 Update**

To our valued customer,

We hope this letter finds you, your family, your employees and their families, safe and secure in these uncertain times. The personal safety of all of our stakeholders is our number one priority, and we are sure that it is yours as well. As one of our valued customers, we will work with you to navigate our way through the weeks and months ahead.

With over 100 years of continuous operations, Copperweld has supported its customers through multiple world events and the recent COVID-19 outbreak will be no different. Copperweld provides critical components for multiple industries. To include, the transportation, energy, and communications industries. For this reason, we wanted to take this opportunity to remind you that Copperweld, as a supplier to multiple infrastructure businesses, is a crucial link in the “life-sustaining supply chain”, and as such we expect to be designated an “essential business” in the event there is a federal, state or local lockdown or similar event that impacts our plant operations in Fayetteville, Tennessee. As such, we expect to continue to operate even in a lockdown in alliance with the Cyber and Infrastructure Security Agency’s memorandum on the “Identification of Essential Critical Infrastructure Workers during COVID-19 Response” issued March 19, 2020, a copy of which is attached. The essential businesses we supply will not be suspended during any lockdown, and neither will the business of Copperweld.

Should your business be impacted by a federal, state or local lockdown, and there is some question as to whether your business may be designated a non-essential business, please let us know. We believe that because you are part of the life-sustaining supply chain for essential infrastructure industries, you should be designated an essential business, and we will provide whatever assistance we can to help you gain this designation and continue operating in these difficult times.

We trust that this letter makes clear our commitment to continue working with you in any eventuality. We would, of course, be happy to discuss with you any questions or concerns that you may have about the path forward.

Thank you again for the opportunity to work with you in the life-sustaining supply chain. We very much look forward to continue working with you as we help America rise to this challenge.

Sincerely,



Dustin E. Smith  
Vice President - Sales