



GE Renewable Energy

Stephen Mumm
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COVID-19 (Coronavirus) update

Dear Valued Customer,

I write to you today as we collectively navigate unprecedented global challenges that have resulted from COVID-19 and to help you understand how GE is responding to this pandemic.

First, GE's number one priority is the health and safety of all employees. We are working closely with local governments, the World Health Organization (WHO), and U.S. Centers for Disease Control (CDC) to actively monitor the outbreak and take all necessary precautions. We are providing employees guidance regarding flexible work arrangements, health screening, self-quarantine requirements, symptoms monitoring, and travel restrictions (business essential travel only to some countries); based on business and local government requirements.

Second, GE has comprehensive crisis management and business continuity programs. We understand that you may have concerns about your supply. Please know that our Grid Solutions team is committed to fulfilling customer orders and regularly adjust our manufacturing output to respond to market demands, while ensuring our operations continue safely. To understand potential supply risks, particularly as it relates to sub-tier suppliers, we are also in regular consultation with our industry partners providing us with risk management information. Where practical, we will take necessary steps to minimize disruption.

Please remain assured that we will continue to keep you updated when we have material information to share. Thank you for your continued partnership.

Sincerely,

A handwritten signature in black ink, appearing to read 'S. Mumm'.

Stephen Mumm
GM – Commercial and Key Accounts
Grid Solutions, North America

A handwritten signature in black ink, appearing to read 'A. F. Goodman'.

Andrew F. Goodman
GM – Product Line Sales
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