



Nick Moraitis
Vice President, Quazite C&I
Enclosures and Drains
Hubbell Lenoir City, Inc.
A Subsidiary of Hubbell Power Systems, Inc.
3621 Industrial Park Drive
Lenoir City, TN 37771

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Valued Customer,

The global outbreak of coronavirus continues and like all responsible businesses, Hubbell has been monitoring the current situation closely and following the advice and requirements of Federal, State and local authorities. In addition, we have continued to adapt our business operations to the rapidly changing events around the world. Until now, our essential business operations in Juarez, Mexico have remained open while implementing a number of additional policies and procedures to ensure the safety of our employees.

We have abided by all governmental and local policies and to-date, have had no reported COVID-19 cases in our Juarez facilities. Even so, with authorities working to “flatten the curve” and slow the spread of COVID-19, in concert with the Mexican government, we have made the decision to suspend operations at our Juarez facilities. This includes our facility manufacturing our Quazite Brand of Fiberglass and Polymer Concrete enclosure products for the C&I and Renewable markets. We expect both facilities to reopen sometime in early May and will provide more specific timing in the near future. While we have redundant operations in many cases that will help mitigate the impact to our customers, this closing will inevitably cause service delays.

Serving our customer remains a primary concern and we are working diligently to overcome these unforeseen actions. We will be updating lead-times and customer promise dates, as impacted by the temporary suspensions. We are actively pursuing options to reduce service issues with stock from our distribution center and adjusting production, where we have redundant operations in our U.S. facilities. We will continue to monitor the situation and provide updates. We encourage you to use myHubbell.com for updated delivery dates and lead-time information or contact your Sales/Customer Service team with any questions. At this time, we are not in a position to expedite deliveries.

Thank you for your understanding and support. Our thoughts are with you and your families during these challenging times.

A handwritten signature in black ink, appearing to read "Nick Moraitis".

Nick Moraitis
Vice President Sales & Marketing
Quazite C&I Products