



March 12th, 2020

As a valued member of the Ilco/Advanced Diagnostics/Silca family, we appreciate the trust you place in us for quality keys, security hardware, key cutting and automotive equipment needs.

In the current volatile environment, it's important to have a partner that will maintain standard business operation during these unpredictable times. That's why it's important to provide our partners with an update on how COVID-19 (coronavirus) and the effects on our operations.

Kaba Ilco Corp. continues to monitor the situation following the guidelines set by the Centers for Disease Control (CDC) and the World Health Organization (WHO) relying on their expertise. Our current situation is positive as **we are not experiencing any manufacturing or shipping delays due to COVID-19.**

Although we remain optimistic, the situation is unpredictable. Our U.S. based operations represent our livelihood and thus we remain diligent in efforts to continue without interruption. *Customer First* is one of our core values at Ilco, so our commitment is to remain transparent as the situation progresses.

Thank you for being a valuable member of the Ilco network and placing your trust in us. Look forward to continuing to provide the products you depend on each day.

Jeff Veltkamp
Senior Vice President Region North America
Key Systems

