



March 11th, 2020

Re: Update Regarding Coronavirus (COVID-19)

Dear Valued Customers,

We would like to take this opportunity to update you on potential disruptions to the Mircom supply chain due to the coronavirus (COVID-19) outbreak currently spreading worldwide.

First and foremost, we sincerely hope that you and your families continue to remain healthy during this unprecedented time. While we consider ourselves lucky to not be at the centre of the outbreak, we do rely on sourcing certain components from countries such as China and Italy that have unfortunately been deeply affected. Although we are not aware of any current material delays, we will continue to monitor the situation closely and will promptly advise if and when we are made aware of further developments.

While we will work diligently to minimize any delays should they arise, we kindly ask that you continue to submit your orders to orders@mircomgroup.com or your respective branch in the interim for regular processing and shipping.

We greatly appreciate your understanding during this period and look forward to communicating with our customers throughout this process.

Please do not hesitate to reach us at **1.888.MIRCOM5 (1.888.647.2665)** or by email at orders@mircomgroup.com should you have any questions or require further information.

Sincerely,

Mircom Group of Companies