

Panduit's Response to the COVID-19 Global Crisis **Updated: November 3, 2020**

To our valued customers, partners, and communities:

Panduit is wholly committed to the continued operation of our customers' [essential businesses](#) and to the health and safety of our employees during this unprecedented time of global crisis.

Panduit manufactures electrical and network infrastructure products that are necessary to support the operation of healthcare, government, energy, manufacturing, financial and other critical sectors. Our global business continuity teams are closely monitoring potential supply chain impacts to ensure we continue to meet the demands of our customers.

At the same time, the safety of our employees remains Panduit's top priority. As the COVID-19 crisis evolves, Panduit continues to take all necessary actions to ensure the safety of our employees and facilities in accordance with the CDC, as well as local governments and public health authorities.

HOW PANDUIT IS SUPPORTING CUSTOMER BUSINESS CONTINUITY

Our global manufacturing and supply chain network continues to operate and fulfill customer orders with limited overall business impacts. Our customer account and sales teams are fully staffed to manage customer inquiries. As countries around the world have observed a resurgence of the virus, Panduit has improved our aggressive measures to ensure ongoing operations, while safeguarding our employees' health and wellbeing.

- We have adjusted health and safety protocols in accordance with the international and local guidance at our manufacturing and warehousing sites.
- We are closely coordinating capacity across our global facilities to maintain supply levels of impacted products.
- We continue to work with our suppliers to minimize disruptions to raw materials supply.
- We continue to monitor global shipments through customs and ports to expedite product availability and secure container capacity.
- We continue to update delivery dates on customer orders in our system and will continue to communicate these updates as new information becomes known.
- As global conditions change, our manufacturing and warehousing sites are prepared to execute on business continuity plans.
- Our corporate business continuity team coordinates efforts between our individual facilities while our executive crisis management team oversees the global situation.
- Panduit's internal audit team recently issued an "Effective" rating after reviewing all facility business continuity plans.

HOW PANDUIT IS KEEPING OUR EMPLOYEES SAFE

The safety and well-being of our employees is our number one objective, and we are committed to doing all that we can to ensure that our working environment is safe. We have taken emergency response measures following health authority guidelines.

- We have banned all international travel and restricted all other non-essential business travel.
- We have implemented a work-from-home policy for employees whose role does not require them to be in an office or facility.
- Employees who are essential to supporting our work at our manufacturing or distribution sites who are not feeling well, have a fever or cough, or are experiencing respiratory issues, have been directed to self-quarantine.
- Employees who need to work at a Panduit facility undergo daily temperature screenings, have been provided personal protection equipment and have been directed to exercise social distancing per CDC guidelines.
- Our facilities are being regularly sanitized by a contracted professional cleaning service.
- Our facilities utilize contact tracing and health questionnaire tools to minimize spread of the virus.

We recognize the importance of communicating the steps Panduit is taking to safeguard our employees, customers, and communities, and we will continue to provide regular updates as global events unfold. We are committed to sustaining your trust throughout this crisis.

Sincerely,

Dennis Renaud
CEO

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