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February 19, 2020

Dear Valued Customers,

We have all experienced many changes in the status of the coronavirus, COVID-19, situation the past few weeks. Our thoughts are with our employees, customers, and partners in the region that have been affected by the virus.

One question we are routinely being asked about is the impact of the coronavirus on our supply chain.

We have seen some material lead times extend and have experienced minimum need for use of pre-approved alternates; however, we had already positioned material prior to the Chinese New Year which mitigated much of the risk.

Although the initial impacts to our supply chain have been minimal, we will likely not know the full impact of the coronavirus for weeks or even months to come. Our short-term actions have been to ensure we are communicating transparently with our tier 1 and tier 2+ suppliers with respect to known and even suspect constraints. Our longer-term strategy is to ensure we are forecasting responsibly with our suppliers and providing them with enough intelligence to action requests.

Quantum continues to communicate regularly with our suppliers and will keep our customers informed of any changes in potential impact to deliveries for those products originating from affected regions.

Sincerely,

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