



SDi. LLC
3535 Highway 66
Building 66
Neptune, NJ 07753
732.751.9266

SDi, THE WORLD'S LEADING PROVIDER OF SPECIALIZED EQUIPMENT FOR THE LIFE SAFETY INDUSTRY, CONTINUES TO PROVIDE PRODUCTS AND SERVICES ESSENTIAL TO CRITICAL INFRASTRUCTURE OPERATIONS DURING THE ONGOING COVID-19 GLOBAL PANDEMIC

- SDi confirms that 'Essential Personnel', as defined by The US Department of Homeland Security, continue to perform work required to ensure that Critical Infrastructure Operations remain intact.
- Logistics Operations continue at SDi. Orders are being processed and product continues to be shipped to our Life Safety Partners throughout the Americas. All carriers continue to operate with daily service and have indicated that they will continue to do so.
- Technical Services and Product Support are continuing to operate on a regular basis. Repair and Warranty Service for all products continue.
- Regional Sales Managers are available during normal business hours to assist wherever possible, provide support and answer any questions our customers may have.

In the early days of this crisis, SDi implemented business continuity and contingency plans in order to ensure seamless, uninterrupted service to our customers. The majority of SDi, as you have been previously informed, continues to work remotely. Personnel deemed **Essential to Critical Infrastructure Operations** by The Department of Homeland Security will continue working from our location in Neptune, New Jersey in full compliance with **Executive Order No. 107** which was signed by The Governor of New Jersey, Phil Murphy, on March 21, 2020. Please do not hesitate to reach out to us if you have any questions or concerns.

Best Regards,

Rick Heffernan
President, SDi