



March 19, 2020

To Our Valued Customers and Partners,

Specified Technologies Inc. has been and will continue to monitor the worldwide COVID-19 health crisis.

We wanted to provide you here with an update on our preparedness planning and supply chain continuity.

STI office staff is set to be working from home as necessary to ensure uninterrupted business operations. Our plants continue to manufacture products, and our seven warehouses (except for China) continue to ship. Thus far, supply chain has been unaffected, and we continue to communicate with key suppliers. In addition to keeping enough stock, we have not experienced any issues with sourcing raw materials and supplies. Our products are Made in the USA, and we maintain multiple sources for most of our needs to ensure our ability to continue to manufacture our goods even in the worst of circumstances. We realize nothing is fully predictable, but we are resolved to do our very best in these challenging times.

We want you to know that we are committed to being as accessible as you need us to be, albeit remotely. Our employees are available via voice and email to provide customer and technical support and process/ship orders. We are also using Zoom to conduct virtual meetings and our website has distance learning options, including several that offer continuing education credits. We have always invested in technology and systems to allow our employees to work from anywhere in the world, which many who have dealt with our engineering or field sales staff know to be the case. While face-to-face meetings are always preferred, when they are not possible, we will make the best of the circumstances to ensure our customers get the support they need.

Communication is critical during this challenging time, and we will continue to keep you informed. Thank you for your partnership and trust.

Best Regards,

A handwritten signature in black ink, appearing to read 'Gabe DiMarino', written in a cursive style.

Gabe DiMarino

Senior Vice President Operations