

April 13th, 2020

To: Weiser Partner

Re: Weiser Operations COVID-19

Thank you for your continued partnership as we work together to navigate the unprecedented challenges presented by COVID-19. Our hope is that you and your employees are safe and healthy and remain so during this time.

Weiser operates a global supply chain with components and finished goods manufactured in different locations around the world. As a result of COVID-19, we have experienced several disruptions in our supply chain as different states and countries enact policies to protect citizens and stem the spread of the virus.

In response, we have actively managed material shortages, enacted sanitation and social distancing measures to keep employees safe, all while working to balance the continuity of supply with our responsibility to the communities we serve and will continue to do so. This week, our Mexico supply chain was impacted by new government health guidelines and we are experiencing temporary suspension of operations. We are working with the government in Mexico to minimize disruptions and restore capacity as quickly and safely as possible.

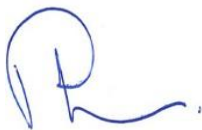
Due to the design of our global Weiser supply chain, there are certain product functions and styles that will see minimal impact on service. Your Weiser representative will help provide guidance on order fulfillment and possible substitutions as we strive to remain flexible during this difficult time.

It's important to note that our distribution centres remain fully staffed with cleaning, safe distancing and temperature screenings in place. During this time Weiser has taken many precautions to ensure the safety of our team members, while limiting any disruption to customers via our distribution capabilities.

Our team is working diligently on providing additional details. We appreciate your patience during this time and please know that we are committed to helping every customer with their inquiries.

If you have any immediate questions, please reach out to your Weiser Representative.

Best Regards,



Phil Hanson  
Business Unit Leader – Locks & Hardware