

ANIXTER PRODUCT RETURN POLICY

The parties expressly agree that this Anixter Product Return Policy ("Policy") applies to any Products identified in the applicable Order purchased by Customer from Anixter, and is specifically incorporated by reference into and made a part of the Anixter Terms and Conditions of Sale, or any other documentation which specifically references this Policy (collectively, the "Terms"). Any capitalized terms used herein and not defined shall have the meaning set forth in the Terms.

- Returns will not be accepted without a predetermined return authorization number, issued and provided by Anixter or as approved by an authorized sales associate for counter sales.
- In order to receive a return authorization, a return request must be made within 30 calendar days of receipt of the Products or according to the applicable manufacturer's return policy for warranty claims.
- Credit will be issued for Products returned with prior Anixter verbal or written (e.g., e-mail approval and with a current return authorization (RA) number.
- Anixter will only accept the return of Products that were originally purchased from Anixter.
- Products approved for return will be sent back to the authorized Anixter location within 30 calendar days of the invoice date, unless otherwise authorized by Anixter.
- The Products to be returned must be unopened, unused, undamaged, in its original packaging, in new saleable condition, and include all accessories parts. Products that cannot be returned include, but are not limited to, items such as copper cabling or fiber cabling that are cut or striped, products with broken seals, or Special Order Products, or non-stock products that Anixter cannot return to the applicable manufacturer, or items sold on a "final sale" basis. Any non-stock product that cannot be returned to Anixter's material vendor will not receive return Material deemed not creditable will either be scrapped or returned to the customer at the customer's expense. "Special Order Product" means any of Anixter's inventory: (i) that Anixter produces or procures for you and such inventory is nonstandard, (ii) not readily saleable to other customers of Anixter, (iii) that is custom made, modified, altered, or includes special features for you, (iv) stocked specially to meet customer's requirements, or (v) identified as non-cancelable non-returnable in writing.
- Anixter reserves the right to apply re-stock charges to any Product return.
- Once items are received and accepted by Anixter as a returned item, your refund will be processed within a reasonable timeframe. The refund will consist of the purchase price for the Product and associated sales tax minus the restocking fee. Anixter does not refund the freight charge for the cost of shipping at the time of order. For credit card transactions, please note that depending on your credit card company, it may take an additional two to ten business days after your credit is applied for it to post to your account. Anixter will only process a refund to the credit card that was used for payment of the Product on the original order.

Effective as of January 1st , 2019